

AMSTA

Moving forward *together* post-Crisis

ZonMw

Impact of COVID-19 measures on collaboration in residential care for people with severe or profound intellectual disabilities (PIMD)

KANS
Belangennetwerk
verstandelijk
gehandicapten



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Background

Follow-up on 'Zorgzaam uit de Crisis' (A caring path out of the crisis)

new: care for people with PIMD

Main concern

Major impact of corona measures on relationships and alignment in residential care facilities for people with PIMD (which we know to be valuable and fragile).

Aim

1. Understanding how cooperation in the care of people with PIMD can be shaped in a way that 1) does justice to everyone involved and 2) endures in the current tight labour market as well as in future crisis situations.
2. Facilitating dialogue on this

Method

Stories about the corona crisis as a starting point

Step 1 - Micro- and meso-level

- Observations Amsta Karaad (residential and daycare facility)
- In-depth interviews with various stakeholders

Step 2 - Macro-level

Roundtable discussion with a broad group of professionals from the care sector for people with PIMD

Aim: Exploring how to improve relationships and alignment in the care for people with PIMD at policy level (based on micro- en meso-level)



2 compasses with ‘anchors’, guiding principles, lessons and questions for further reflection

- I. [For care organisations for people with PIMD](#)
- II. [For policy on care for people with PIMD on regional/national level](#)



I. Lessons for care organisations

- Stories of togetherness and stories of drifting apart during the crisisyears. What is our shared story now that the crisis is behind us?
- Tighten and perpetuate existing 'short lines' within the organisation and set out a clear path forward that does justice to all involved.
- Moving on and looking back: Continue to make space for conversation and reflection between all stakeholders



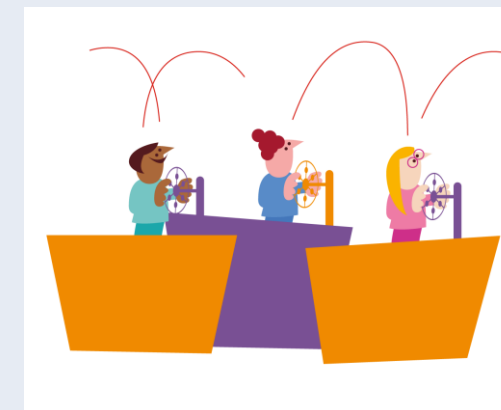
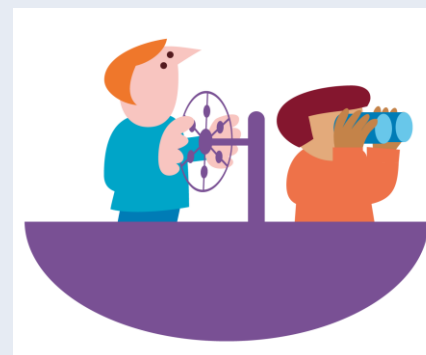
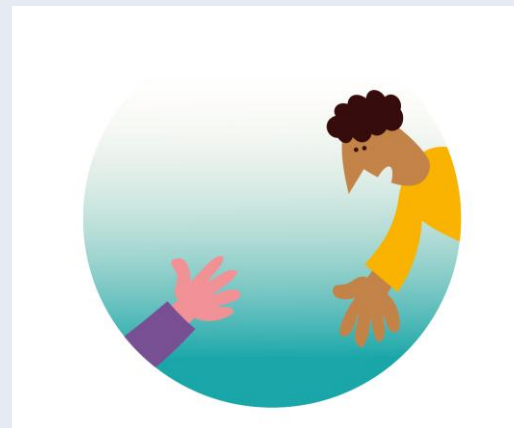
II. Lessons for regional and government policy on care for people with PIMD

- **Care organisations for people with intellectual disabilities were overlooked** > aim for short lines of communication at board level and knowledge sharing throughout the organization.
- **Focus on a medical discours** > difficult (ethical) questions surrounding the welfare of people with PIMD remained unaddressed (e.g. prejudice and stigma in triage). Who makes decisions, and based on what?
- **Relatives and professional caregivers were overlooked** > Engage early with relatives and support staff to discuss guiding principles and frameworks for crisis situations, and make room for personal stories and lived experiences



Interactive website - Visual tool to initiate further dialogue (in Dutch)

<https://samenverdernadecrisis.nl>



Questions? Don't hesitate to contact us!

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